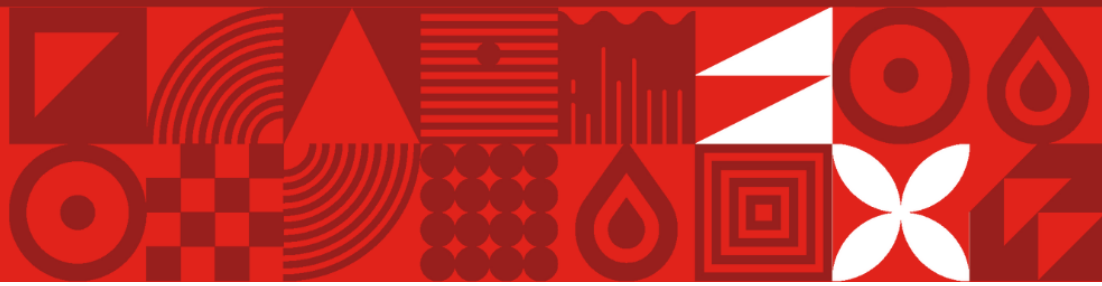




Duty of Care

9th April 2024





Contents

Longford Site 1 Permit.....	3
Longford Site 2 Permit.....	6
Rowleys Green Permit.....	9
Waste Carriers Registration Certificate.....	12
Effluent Discharge Consent.....	13
ISO 14001:2015.....	14
FORS Accreditation.....	16
SafeContractor Accreditation.....	17
SafeContractor Certificate of Verification.....	18
Liability insurance.....	19
Motor insurance.....	21
Operator' s Licence.....	23
Health and Safety Policy Statement.....	24
Environmental Policy.....	25
Quality Policy.....	26
Modern slavery and human trafficking policy.....	27
National Association of Shopfitters and Interior Contractors.....	28
Contact details.....	29



Longford Site 1 Permit



Notice of variation with introductory note

The Environmental Permitting (England & Wales) Regulations 2016

Tom White Waste Limited
Stonebrook Way Transfer Station
Stonebrook Way
Longford
Coventry
CV6 6LN

Variation application number

EPR/KP3698CX/V003

Permit number

EPR/KP3698CX



Stonebrook Way Transfer Station Permit number **EPR/KP3698CX**

Introductory note

This introductory note does not form a part of the notice.

The following notice gives notice of the variation of an environmental permit.

The permit has been varied at the request of the operator to reflect a change in the registered office address from White House Farm, Newhall Green, Fillongley, Coventry, CV7 8DW to Unit 13a Stonebrook Way, Longford, Coventry, CV6 6LN.

The status log of a permit sets out the permitting history, including any changes to the permit reference number. It is not backdated before 6 April 2010.

Status log of the permit		
Description	Date	Comments
Notified of change of Registered office address	30/04/2020	Registered office address changed to Unit 13a Stonebrook Way, Longford, Coventry, CV6 6LN.
Variation issued EPR/KP3698CX/V003	16/06/2020	Varied permit issued to Tom White Waste Limited.

End of introductory note



Notice of variation

The Environmental Permitting (England and Wales) Regulations 2016

The Environment Agency in exercise of its powers under regulation 20 of the Environmental Permitting (England and Wales) Regulations 2016 varies

Permit number

EPR/KP3698CX

Issued to

Tom White Waste Limited ("the operator")

whose registered office is

Unit 13a Stonebrook Way
Longford
Coventry
CV6 6LN

company registration number 01201361

to operate a regulated facility at

Stonebrook Way Transfer Station
Stonebrook Way
Longford
Coventry
CV6 6LN

as follows on the permit page the Registered Office Address of the operator is changed from White House Farm, Newhall Green, Fillongley, Coventry, CV7 8DW to Unit 13a Stonebrook Way, Longford, Coventry, CV6 6LN.

This notice shall take effect from 16/06/2020.

Name	Date
Adam Hollis	16/06/2020

Authorised on behalf of the Environment Agency



Longford Site 2 Permit



Permit

The Environmental Permitting (England & Wales) Regulations 2010

Tom White Waste Limited

Tom White Waste Ltd, Longford No.2
Stonebrook Way
Longford
Coventry
CV6 6LN

Permit number
EPR/AB3906CT



Permit

The Environmental Permitting (England and Wales) Regulations 2010

Permit

Permit number

EPR/AB3906CT

The Environment Agency hereby authorises, under regulation 13 of the Environmental Permitting (England and Wales) Regulations 2010

Tom White Waste Limited ("the operator"),
of whose registered office is

**Unit 13A Stonebrook Way
Longford
Coventry
West Midlands
CV6 6LN**

company registration number **01201361**

to operate waste operations described in standard rules **SR2008No3** at

Tom White Waste Ltd, Longford No.2

**Stonebrook Way
Longford
Covebntry
CV6 6LN**

to the extent authorised by and subject to the conditions of this permit.

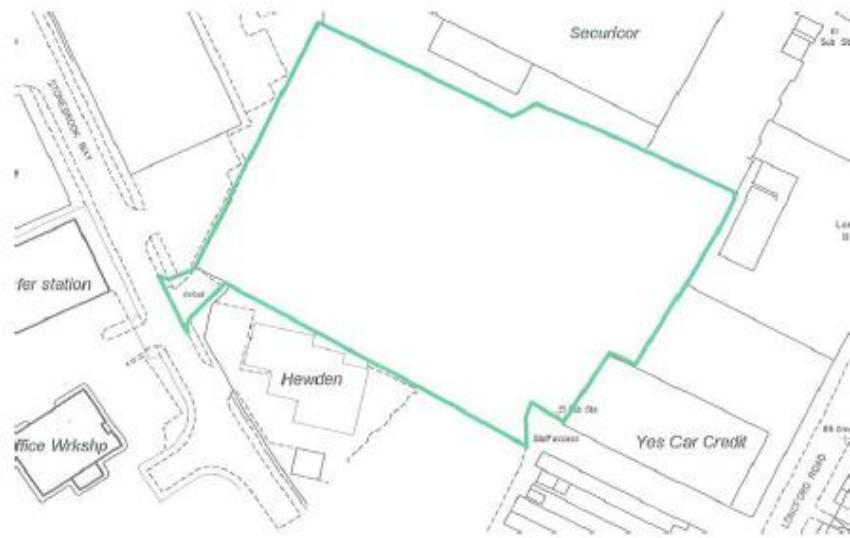
Under regulation 27(2) of the Regulations, standard rules **SR2008No3** are conditions of this permit.

Name	Date
Ian Brindley	16/12/13

Authorised on behalf of the Environment Agency

Schedule 1 - Site plan

This is the plan referred to in the standard rules SR2008No3





Rowleys Green Permit



Notice of variation with introductory note

The Environmental Permitting (England & Wales) Regulations 2016

Tom White Waste Limited
Land at 1 Coronel Avenue
1 Coronel Avenue
Off Rowleys Green Lane
Coventry
CV6 6AP

Variation application number

EPR/HP3193LV/V002

Permit number

EPR/HP3193LV



Land at 1 Coronel Avenue Permit number EPR/HP3193LV

Introductory note

This introductory note does not form a part of the notice.

The following notice gives notice of the variation of an environmental permit.

The permit has been varied at the request of the operator to reflect a change in the registered office address from c/o BDO Stoy Hayward LLP, 125 Colmore Row, Birmingham, B3 3SD to Unit 13a Stonebrook Way, Longford, Coventry, CV6 6LN.

The status log of a permit sets out the permitting history, including any changes to the permit reference number.

Status log of the permit		
Description	Date	Comments
Permit issued EPR/HP3193LV	09/07/2010	Original permit issued to Tom White Waste Limited.
Notified of change Registered office address	30/04/2020	Registered office address changed to Unit 13a Stonebrook Way, Longford, Coventry, CV6 6LN.
Variation issued EPR/HP3193LV	16/06/2020	Varied permit issued to Tom White Waste Limited.

End of introductory note



Notice of variation

The Environmental Permitting (England and Wales) Regulations 2016

The Environment Agency in exercise of its powers under regulation 20 of the Environmental Permitting (England and Wales) Regulations 2016 varies

Permit number

EPR/HP3193LV

Issued to

Tom White Waste Limited ("the operator")

whose registered office is

Unit 13a Stonebrook Way
Longford
Coventry
CV6 6LN

company registration number 01201361

to operate a regulated facility at

Land at 1 Coronel Avenue
1 Coronel Avenue
Off Rowleys Green Lane
Coventry
CV6 6AP

as follows on the permit page the Registered Office Address of the operator is changed from c/o BDO Stoy Hayward LLP, 125 Colmore Row, Birmingham, B3 3SD to Unit 13a Stonebrook Way, Longford, Coventry, CV6 6LN.

This notice shall take effect from 16/06/2020.

Name	Date
Adam Hollis	16/06/2020

Authorised on behalf of the Environment Agency

Certificate of Registration under the Waste (England and Wales) Regulations 2011

Regulation authority

Name	
Address	National Customer Contact Centre 99 Parkway Avenue Sheffield S9 4WF
Telephone number	03708 506506

The Environment Agency certify that the following information is entered in the register which they maintain under regulation 28 of the Waste (England and Wales) Regulations 2011.

Carriers details

Name of registered carrier	TOM WHITE WASTE LIMITED
Registered as	An upper tier waste carrier, broker and dealer
Registration number	CBDU507962
Address of place of business	STONEBROOK WAY BLACKBURN ROAD COVENTRY CV66LN
Telephone number	02476662525
Date of registration	23 October 2023
Expiry date of registration (unless revoked)	23 October 2026

This certificate was created on 23 October 2023. These details are correct at the time of certificate generation.

Making changes to your registration

Your registration will last 3 years and will need to be renewed after this period. If any of your details change, you must notify us within 28 days of the change.



Effluent Discharge Consent

ST Classification: OFFICIAL PERSONAL



04 May 2023

The Company Secretary
Tom White Waste Limited
Unit 13a Stonebrook Way
Longford
Coventry
CV6 6LN

For the attention of Michael Trueman

**Severn Trent Water Limited
Trade Effluent**
West Service Road
Raynesway
Derby
DE21 7BE

Tel: 02477 716989
www.stwater.co.uk

Contact: Mike Sawle
Direct line: 07771 938811
trade.effluent@severntrent.co.uk

Your ref:
Our ref: 03519SVL

Dear Sir/Madam

Water Industry Act 1991
Authorisation for Discharge of Effluent Derived from Vehicle Washing
to the public foul water sewer

This letter defines the conditions under which Severn Trent Water Limited gives its authorisation to the discharge of trade effluent from **Tom White Waste Limited , Unit 13a Stonebrook Way, Longford, Coventry, CV6 6LN** to the public foul water sewer. This authorisation is valid for a period not exceeding 5 years from the date shown above.

Definitions

In the conditions below the following definitions are to be applied:

"the Company" means **Tom White Waste Limited**

"the Sewerage Undertaker" means Severn Trent Water Limited, whose offices are situated at Severn Trent Centre, 2 St Johns Street, Coventry, CV1 2LZ and any of its staff or employees and any other duly authorised person engaged in sewerage functions.

"the Site" means the site occupied by the Company at **Unit 13a Stonebrook Way, Longford, Coventry, CV6 6LN**.

"the Sewer" means the foul water sewer serving the Site.

"the Effluent" means the waste water discharged to the foul sewer serving the Site.

"the Waste Water Retailer" means the Non-Household Sewerage Retailer appointed by the Company.

Certificate GB13/88420

The management system of

Tom White Waste Ltd

Stonebrook Way Longford Coventry West Midlands CV6 6LN United Kingdom

has been assessed and certified as meeting the requirements of

ISO 14001:2015

For the following activities

The Management and Administration of waste collection services including the recycling of non-hazardous active and inert waste and the conversion to product, fuel and energy.



This certificate is valid from 08 March 2022 until 08 March 2025 and remains valid subject to satisfactory surveillance audits.

Issue 5. Certified since 08 March 2013.

Certified activities performed by additional sites listed on subsequent pages.

Authorised by

A handwritten signature in black ink, appearing to be 'KR'.

SGS United Kingdom Ltd.

Rossmore Business Park, Ellesmere Port, Cheshire, CH65 3EN, UK
t+44 (0)151 350-6666 - www.sgs.com



This document is issued by the Company subject to its General Conditions of Certification Services accessible at www.sgs.com/terms_and_conditions.html. Attention is drawn to the limitations of liability, indemnification and jurisdictional issues established therein. The authenticity of this document may be verified at <http://www.sgs.com/en/certified-clients-and-products/certified-client-directory>. Any unauthorized alteration, forgery or fabrication of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law.



The 'SGS' logo in a bold, sans-serif font, with a horizontal line underneath.

Certificate GB13/88420 continued

Tom White Waste Ltd

ISO 14001:2015

Issue 5
Sites
Tom White Waste Ltd Stonebrook Way Longford Coventry West Midlands CV6 6LN United Kingdom
Tom White Waste Ltd Coronel Avenue Rowleys Green Coventry West Midlands CV6 6AP United Kingdom



This document is issued by the Company subject to its General Conditions of Certification Services accessible at www.sgs.com/terms_and_conditions.html. Attention is drawn to the limitations of liability, indemnification and jurisdictional issues established therein. The authenticity of this document may be verified at <http://www.sgs.com/en/certified-clients-and-products/certified-client-directory>. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law.





FORS
FLEET OPERATOR
RECOGNITION SCHEME

FORS Silver

Tom White Waste Ltd

has been assessed and has met the Silver level requirements of the Fleet Operator Recognition Scheme (FORS).

Single Operating Centre Accreditation applies to the following location only: CV6 6LN

This certificate is valid from 29/02/2024 to 28/02/2025 and remains valid as long as FORS requirements continue to be maintained.

A handwritten signature in black ink, appearing to read "Geraint Davies".

Geraint Davies
on behalf of the Fleet Operator Recognition Scheme

FORS ID : 012207

Page 1 of 2



Certificate of Accreditation

This is to certify that

Tom White Waste Ltd

has achieved SafeContractor accreditation

Date: 7th December 2023

This certificate is valid until: 16th December 2024

Certificate number: PR0745

Signed:

Alyn Franklin
Alcumus CEO

A handwritten signature in blue ink that reads "Alyn Franklin".



Alcumus SafeContractor Ltd is a UKAS accredited Type C Inspection body under ISO17020:2012 covering the SSIP Core Criteria element of the SafeContractor Assessment Standard.

Full Validation of this certification should be made via the SSIP Portal <https://www.ssiportal.org.uk/>



Certificate of Verification

This is to confirm that

Tom White Waste Ltd

has completed the SafePQQ question set covering the following topics:

- Finance
- Environment
- Quality Management
- Equality
- Modern Slavery
- Anti-bribery
- GDPR
- Right to Work
- References
- Building Information Modelling

Registration number: PR0745

Expiry date: 16th December 2024

Signed:



Alyn Franklin
Alcumus CEO

Please note

This certificate is only valid with a SafeContractor health and safety accreditation certificate. The SafePQQ product is aligned to the PAS91 Question set.

This certificate is the property of Alcumus SafeContractor and must be returned on request.

Alcumus SafeContractor, Alys House, Parc Nantgarw, Cardiff, CF15 7QX

T: 029 2026 6749 E: safecontractor@alcumusgroup.com W: www.alcumusgroup.com | www.safecontractor.com

PAS91



TO WHOM IT MAY CONCERN

26th June 2023

Name of Insured: Tom White Waste Ltd
Principal Address: Stonebrook Way, Blackburn Road Industrial Estate,
Coventry, Warwickshire, CV6 6LN
Business Description: Waste Management & Recycling. Skip Hire & Compactible
Waste Services

We can confirm that we act as insurance brokers on behalf of the above insured, and based on the information provided to us, we are writing to confirm, as at the date of this letter, brief details of our Clients' insurance cover for your information as follows:

Employers' Liability

Insurer: Aspen Insurance UK Ltd placed through Miles Smith Limited
Policy Number: B1903 174220258
Cover Basis: Insurers will indemnify the above client in respect of their legal liability to pay compensation and claimants' costs and expenses in respect of death, bodily injury, illness or disease sustained by employees during the course of their employment in Insured's business.
Cover Period: 27th June 2023 to 26th June 2024
Indemnity Limit: £20,000,000 any one occurrence, costs inclusive

Public Liability

Insurer: Aspen Insurance UK Ltd placed through Miles Smith Limited
Policy Number: B1903 174220258
Cover Basis: Insurers will indemnify the above client in respect of their legal liability to pay compensation and claimants' costs and expenses in respect of death, injury, illness or disease and third party property damage arising out of their business.
Cover Period: 27th June 2023 to 26th June 2024
Indemnity Limit: £10,000,000 any one occurrence
Excess: £2,500



Towergate Insurance Brokers

2nd Floor, Front Wing, Olympus House, Olympus Avenue, Warwick, CV34 6BF
Tel: **01926 439 439** Email: warwick@towergate.co.uk
www.towergate.com

Towergate Insurance Brokers is a trading name of Advisory Insurance Brokers Limited.
Registered in England No. 4043799. Authored and regulated by the Financial Conduct Authority.
Registered address: 2 Minster Court, Mincing Lane, London EC3R 7PD.





Products Liability

Insurer:	Aspen Insurance UK Ltd placed through Miles Smith Limited
Policy Number:	B1903 174220258
Cover Basis:	Insurers will indemnify the above client in respect of their legal liability to pay compensation and claimants' costs and expenses in respect of death, injury, illness or disease and third party property damage arising out of their business for products sold or supplied.
Cover Period:	27 th June 2023 to 26 th June 2024
Indemnity Limit:	£10,000,000 in the aggregate
Excess:	£2,500

All cover is subject to Insurers policy terms and conditions.

We trust that you will find the above details to be acceptable. Please contact us in writing should you require any further information on this insurance cover, as we shall be pleased to assist if we can.

This letter is given without any liability to the writer or the company.

Yours faithfully

James Moore

Towergate

Direct Dial: 01926 438219

Email: james.moore@towergate.co.uk

This document is for information only.

This document does not make you a party to the contract of insurance, nor does it alter the policy in any way. Any alteration can only be made by specific endorsement.

Certificate of Motor Insurance

1. CERTIFICATE NO: UMF3 007354A/00/01

2. DESCRIPTION OF VEHICLE/S:

Any motor vehicle the property of the Insured and registered in their name and/or in their care, custody or control

3. NAME OF INSURED: Tom White Waste Ltd

4. EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE RELEVANT LAW:

FROM 0001 HOURS 27/06/2023
5. DATE OF EXPIRY OF INSURANCE

UNTIL MIDNIGHT 26/06/2024

6. PERSONS OR CLASSES OF PERSONS ENTITLED TO DRIVE:

Any person who is driving on the order or with the permission of the Insured

Provided that the person is driving with the consent of the Insured, holds a licence to drive such a vehicle or has held and is not disqualified for holding or obtaining such a licence and is complying with the terms and limitations of such a licence.

7. LIMITATIONS AS TO USE:

Use for social, domestic and pleasure purposes and use in connection with the business of the Insured but EXCLUDING use for self-drive hire, racing, pacemaking, reliability trials, speed testing, the carriage of passengers for Hire and Reward or use in connection with motor rallies, competitions or trials, or in connection with the motor trade.

We hereby certify that the policy to which this Certificate relates satisfies the requirements of the relevant law applicable in Great Britain, Northern Ireland, the Isle of Man, the islands of Alderney, Guernsey and Jersey
For and on behalf of Unicorn Underwriting Ltd



Jon Bryant
Underwriting Director – Motor Fleet

NOTE: For full details of the Insurance cover reference should be made to the policy. Cancellation: If this policy is cancelled you must return this Certificate immediately.

ADVICE TO THIRD PARTIES: Nothing contained in this Certificate affects your rights as a third party to make a claim.

WARNING: This Certificate has been prepared using a laser printer and is not valid if altered in any way.

Unicorn Underwriting is authorised and regulated by the Financial Conduct Authority FRN474137. This Policy is underwritten by Berkshire Hathaway International Insurance Limited 4th Floor, 8 Fenchurch Place, London EC3M 4AJ. Berkshire Hathaway International Insurance Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority FRN202967. Berkshire Hathaway International Insurance Limited is a member of the Motor Insurers' Bureau.

MOTOR INSURANCE EUROPEAN COVER

The insurance protection confirmed by the Certificate of Motor Insurance extends to the obligatory requirements of motor vehicle insurance in:

- all countries which are members of the European Union;
- all countries which have made agreements which correspond to the conditions of insurance of the Commissioners of the European Union and which are approved by it.

Der Versicherungsschutz bestäädurch das Zerifikat der Fahrzeugversicherung erstreckt sich auf die obligatorischen Anforderungen der Fahrzeugversicherung in:

- allen Ländern, die Mitglieder der Europäischen Union sind;
- allen Ländern, die Abkommen, welche die Bedingungen der Versicherung der Kommissionene der Europäischen Union entsprechen und die von ihm genehmigte gemacht haben.

La ouverture d'Assurance automobile authentifiéepar le Certificat d'Assurance Automobile inclut les prescriptions obligatoires en matière d'assurance automobile:

- des pays qui sont membres de l'union européenne;
- des pays qui ont pris des dispositions, approuvées par la commission européenne, qui répondent aux exigences de cette dernière en matière d'assurance automobile

Este certificado es prueba de la existencia de un seguro de automóviles que ofrece la cobertura obligatoria en:

- todo país miembro de la Unión Europea;
- cualquier otro país que haya concertado disposiciones equivalentes a las condiciones de seguro establecidas por la Comisión de la Unión Europea y que haya sido aprobado por la misma.



Operator's Licence

GOODS VEHICLE OPERATOR'S LICENCE

THIS LICENCE MUST NOT BE ALTERED OR DEFACED IN ANY WAY

Issued to:

MR TONY SPIEZICK
TOM WHITE WASTE LIMITED
STONEBROOK WAY
BLACKBURN ROAD INDUSTRIAL ESTATE
COVENTRY
CV6 6LN

Issued by:

Office of the Traffic Commissioner
West Midlands
38 George Road
Edgbaston
Birmingham
B15 1PL
0300 123 9000

Goods Vehicle Standard National

Licence number: OD0255093
NOT TRANSFERABLE

This licence is in force from:

26/07/1991

This licence will continue for as long as you continue to meet its terms. However, it will come to an end if you do not pay the necessary continuation fee by the date required. The licence may also face regulatory action including revocation if you operate outside its terms. You have paid for an initial period of five years, which starts with the date the licence was issued. The continuation fee must be paid before the end of the month before that five year period comes to an end and every five years after that. Please see note 1 for further details.

This document is an operator's licence issued under the Goods Vehicles (Licensing of Operators) Act 1995 (the Act). The undertakings recorded on this licence have been given by the licence holder and are considered to be material to the grant of the licence. In the case of a licence first issued before 1 January 1996, the recorded undertakings include statements of intent made by the operator.

The maximum number of motor vehicles and trailers authorised in accordance with section 6 of the Act is:

Motor vehicles	110
Trailers (inc semi-trailers)	12



Traffic Commissioner



Health and Safety Policy Statement



Health and Safety Policy

Health & Safety Policy Statement

Tom White Waste Ltd is committed to ensuring the health safety and welfare of all employees and all others who may be affected by the work carried out within the company or at customer's premises and sites during the installation of services.

The scope of work covers collection of non-hazardous waste by HGV, transfer and segregation operations, and preparation for onward distribution. Support operations include temporary storage of hazardous items (if discovered in waste that arrives on site), vehicle maintenance (workshop), storage of diesel and other automotive fluids, and refurbishment of skips.

The responsibility for ensuring this policy is enforced by the management team. All employees have a duty to take reasonable care of their own health and safety and that of others who may be affected by their acts or omissions and not to interfere or misuse anything provided in the interests of health and safety. Employees also have duty to co-operate with the management as far as necessary to enable them to comply with health and safety law.

To enable fulfilment of the duties under the Health and Safety at work act 1974 a Health and Safety Manual outlines the arrangements to be complied with. These include ensuring:

- The completion of risk assessments by a competent person for all tasks,
- Carrying out Health and Safety audits of the Health and Safety management system,
- Vehicles, equipment, and plant is regularly maintained,
- Employees provided with sufficient information, instruction, training, and supervision,
- Adequate resources available to provide for all health and safety requirements,
- A safe place of work is maintained, including suitable welfare and first aid provision,
- Safe handling, storage and use of fuel, chemicals, and substances,
- Fire prevention measures and precautions are implemented,
- Personal protective equipment is provided when required,
- Employees consulted on matters of health and safety by management.

The health and safety policy will be reviewed annually.

Julian Tranter
Managing Director



Environmental Policy

Introduction

Tom White Waste Ltd is wholly owned by Coventry City Council, and is Warwickshire's largest independent waste management company, offering waste management solutions to the public and industry. The company has more than 50 trucks catering for all aspects of waste management.

Environmental performance

Tom White Waste Ltd is committed to maintaining the highest professional standards regarding its impact on the environment, including a commitment to continual improvement of the environmental management system to enhance environmental performance, by striving to reduce the volumes of waste entering landfill and protecting the environment. We segregate all waste to maximise the recovery of recyclable waste streams and reduce the environmental impact of waste processed.

We are committed to preventing our operations from causing pollution or nuisance to the local environment or stakeholders, to use sustainable resources for climate change mitigation and adaptation and to reduce the impact on the environment of significant aspects of our operations.

Legal compliance

Tom White Waste Ltd complies with all legal and regulatory requirements, including:

- Environment Agency Waste Management Licence.
- Vehicle and Operator Agency (VOSA)
- Health and safety regulations.

Legal compliance is confirmed by:

- internal monitoring and measuring
- Internal audit
- External audit and inspection.

Objectives

To achieve these aims, objectives and targets are set at appropriate levels within the organisation. These objectives are backed up by planned, realistic programmes of work. Performance against objectives is reviewed regularly and the overall strategy is assessed at the management review meetings.

Communications

This policy is communicated to all staff and visitors to the site. It is freely available for public inspection on request.

Julian Tranter
Managing Director





Quality Policy



Quality Policy

Quality Policy Statement

Introduction

Tom White Waste is owned by Coventry City Council and is Warwickshire's largest independent waste management company offering waste management solutions to the public and industry. The company has more than 50 trucks in its fleet catering for all aspects of waste management.

Quality of Service

Quality of service is assured by the setting of Service Level Agreements with customers and suppliers, by the routine measuring of performance against stated objectives and targets, by internal audit, and by auditing by external organisations.

Operations

Tom White Waste Ltd operates three fully licensed transfer stations in Coventry where recoverable waste streams for recycling and EfW (energy from waste) are segregated from waste destined to be taken to landfill.

Regulations

Tom White Waste Ltd comply with all legal and regulatory requirements i.e., Environmental Agency Waste Management Licence, Vehicle and Operator Service Agency (VOSA) and Health and Safety Regulations. All Hazardous Waste received is not handled but securely stored and collected by appropriately Environmental Agency approved organisations.

Customer Base

Tom White Waste Ltd manages waste for a variety of customers e.g., Retail, Trade, Industrial, NHS and Local Authorities.

ISO9001:2015

Tom White Waste Ltd is committed to meeting the requirements of ISO9001:2015. The aim of the Quality Management System is to not only meet customer requirement but achieve a high level of customer satisfaction and to continually improve levels of service. The quality system has been designed to manage the risks to customers and the business.

Objectives

Objectives are already established which are reviewed monthly covering tonnages processed, levels of recycling achieved and new sales agreements.

Julian Tranter
Managing Director

Revision 17

Quality Manual. Approved by: Julian Tranter, Managing Director
April 2023 Page 9 of 20



Modern slavery and human trafficking policy



Policy
Modern Slavery and Human Trafficking

Modern Slavery and Human Trafficking Policy Statement

The Company is committed to driving out acts of modern-day slavery and human trafficking within its business and that from within its supply chains, including subcontractors, and partners.

The Company acknowledges responsibility to the Modern Slavery Act 2015 and will ensure transparency within the organisation and with suppliers of goods and services to the organisation. These as well as the suppliers of services make up the supply chain to and from the Company.

As part of the Company's due diligence processes into slavery and human trafficking the supplier approval process will

- incorporate a review of the controls undertaken by a supplier
- remind and engage with members of staff regarding Modern Slavery at the point of their periodic review
- escalate concerns immediately – any admission of being trafficked or enslaved will result in the police being called
- install reminders about Modern Slavery and how to request help in communal and shared facility areas
- ensure wages are only paid into the named bank account of the employee

Imported goods from sources from outside the UK and EU are potentially more at risk for slavery / human trafficking issues. The level of management control required for these sources will be continually monitored.

The Company will not support or deal with any business knowingly involved in slavery or human trafficking.

The Company Directors and Senior Management shall take responsibility for implementing this policy statement and its objectives and shall provide adequate resources (training, etc.) and investment to ensure that slavery and human trafficking is not taking place within the organisation and within its supply chains.

This policy statement will be reviewed regularly as required.

Julian Tranter
Managing Director

NATIONAL ASSOCIATION OF SHOPFITTERS
AND INTERIOR CONTRACTORS

CERTIFICATE OF MEMBERSHIP

This is to certify that:

Tom White Waste Ltd

holds the following level of membership:

ASSOCIATE MEMBER

Membership number: 6783311655

Valid until: 31 December 2023

President: Norman Barbour 

Director: James Filus 

• promote • support • develop •



Contact details

General enquires

Telephone: 024 7666 2525

Email: orders@tomwhitewaste.co.uk

Accounts

Email: purchaseledger@tomwhitewaste.co.uk

Sales

Email: sales@tomwhitewaste.co.uk